



# **NOWGONG COLLEGE**

**Nagaon-782001, Assam**

***Report on Feedback Analysis, 2020-2021***

**Submitted by Nowgong**

**College Nagaon-**

**782001, Assam**

Feedback is an essential element of the learning process. The college collects the feedback on various curriculum aspects and courses from different stakeholders such as the students, alumni, Faculty, Employers and Parents using structured proforma through online. The feedback collected from the individuals has been analyzed and taken to the consideration for the development of curriculum, teaching learning process and environment.

***A. Feedback from Students:***

The college has a structured proforma for obtaining feedback from the primary stakeholder i.e. students. The Students' Feedback on curriculum and teaching learning process at Nowgong College premise is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2020-2021, students' feedback is sought from around 600 students about the curriculum and teaching learning process. Majority of the student population agreed that the syllabus is very much challenging and the allocation of credits is appropriate in relation to the level of course work. As the survey showed, 78.4% students (by combining both agree and strongly agree) agreed that teachers complete the entire syllabus in time, and 87.9% students reported that teachers discuss and interact with the students in the class. 85.8% students agreed that teachers communicate clearly with the students. Moreover, 84.5% students agreed on the teacher's punctuality in the class. The majority of the students (93.2%) reported that the teachers come well prepared for the class. Further, 90.8% students agreed that the teachers encourage participation and discussion in class. As 83.1% students agreed, teachers use modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc. in the class, and 86.6% students reported that the teachers' attitude towards students is friendly and helpful. As pointed by 89.8% students, teachers are available and accessible in the department. The evaluation process is fair and unbiased, and regular and timely feedback is given on student's performance as reported by 78.7% and 83.3% students, respectively. As conveyed by 87.7% students, periodical assessment is conducted as per schedule, and 79.3% students agreed that the prescribed books/reading materials are available in the library. The majority of the students (89.9%), agreed that the reading room and common room are available in the college, and 90.8% students reported that reading space are available in the library. Also, 87% students agreed that library staff are cooperative and helpful, while 64.9% students reported that photocopying facility is available and satisfactory in the library. The internet facilities are available on the campus as pointed by 56% students. As reported by 76.3% students, the office of the college is helpful. In addition, 79.7% students agreed that the results and attendance records are displayed on time. As the survey showed, 50.7% students agreed that toilets/washrooms are hygienic and properly maintained, and 79.2% students reported that clean drinking water is available on the campus. 74.1% students agreed that grievances/problems are readdressed/solved well in time.

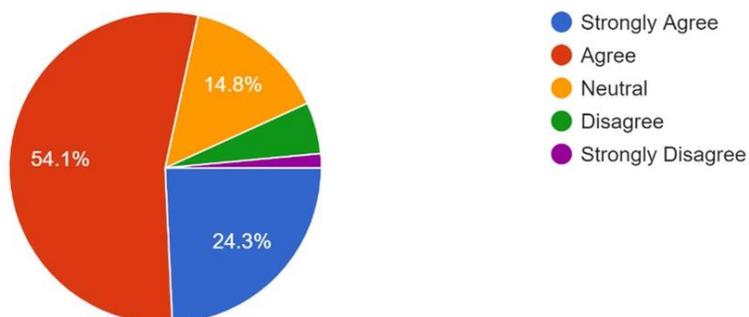
Moreover, 72.9% students agreed that the functioning of the placement cells in the college is satisfactory. The majority of the students (76.2%) reported that the equipment in the labs is in working condition. Further, 94.3% students agreed that the campus is green and eco-friendly. As 82.2% students agreed, the buildings/classrooms are accessible to differently abled persons, and 82.2% students reported that the classrooms are clean and well maintained. As pointed by 79.7% students, the campus has an adequate power supply.

### Feedback analysis report

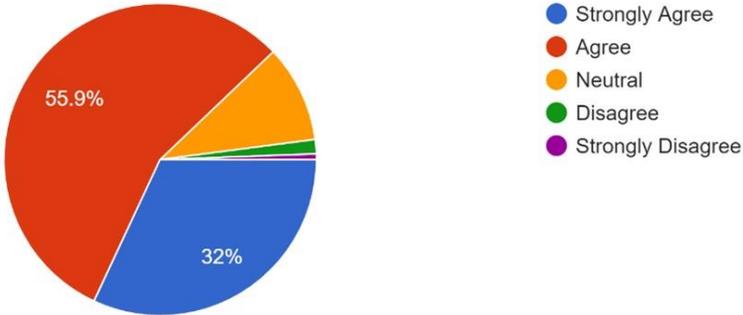
- The analysis of the students' feedback clearly depicts that they are well satisfied with the curriculum development, revision and evaluation and teachers punctuality.
  - The students highly appreciated the academic related infrastructural facilities such as library, laboratories, playground and other facilities.
  - It is observed from the students' feedback that few of them expressed the need of more ICT facilities.

### Students Feedback Survey Analysis

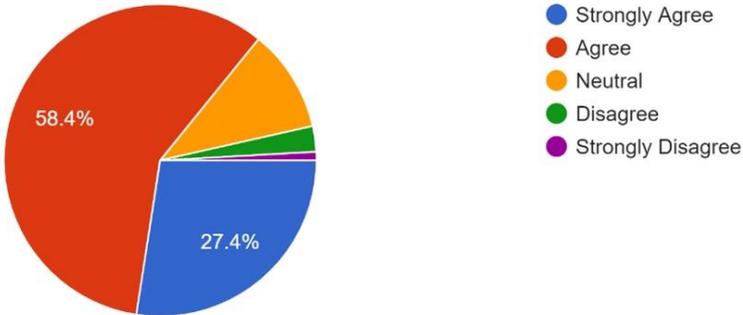
1. Teachers complete the entire syllabus in time.



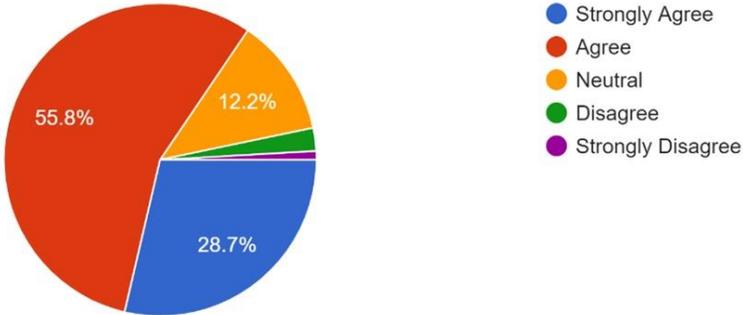
2. Teachers discuss topics and interact in the class



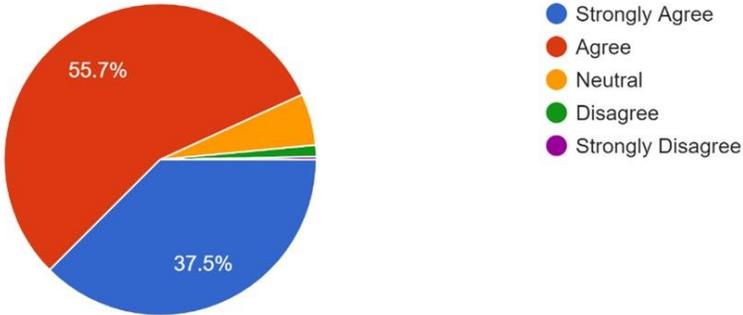
3. Teachers communicate clearly and inspires me by his/her teaching.



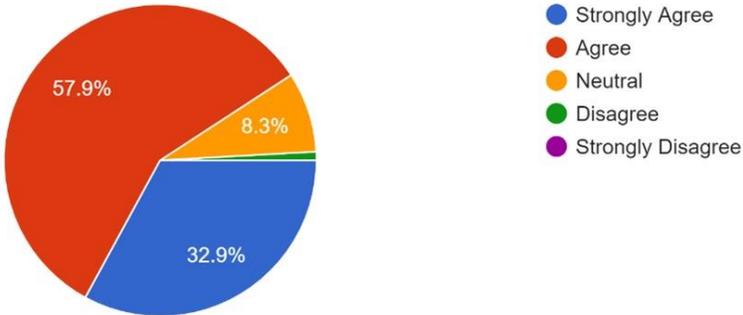
4. Teachers are punctual in the class.



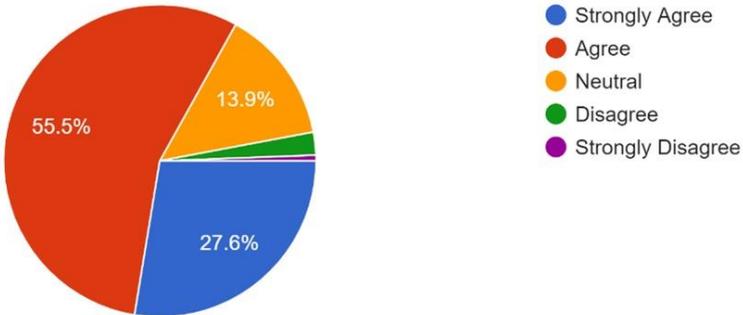
5. Teachers come well prepared for the class.



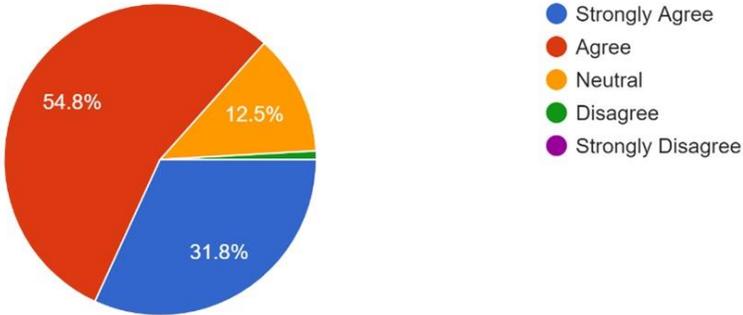
6. Teachers encourage participation and discussion in class.



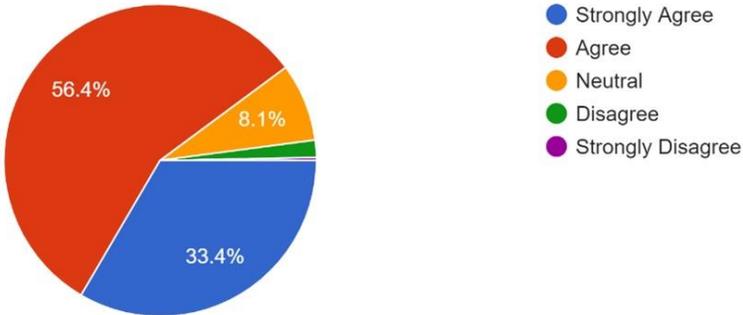
7. Teachers use modern teaching aids, handouts, suitable references, power point presentation, web-resources, etc.



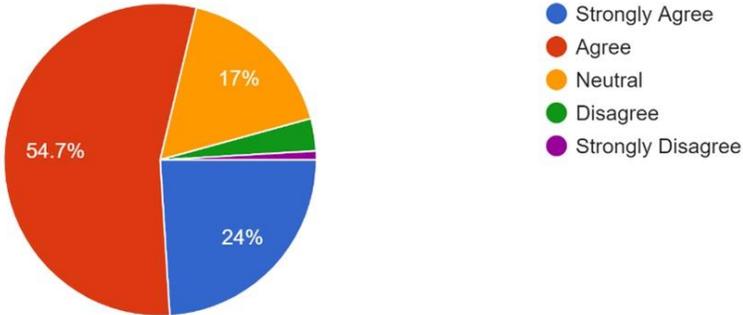
8. Teachers' attitude towards students is friendly & helpful.



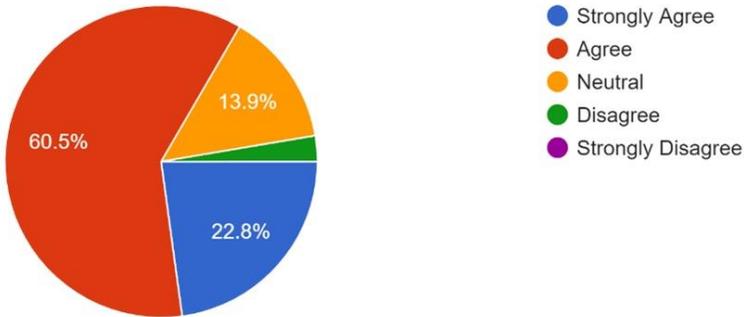
9. Teachers are available and accessible in the Department.



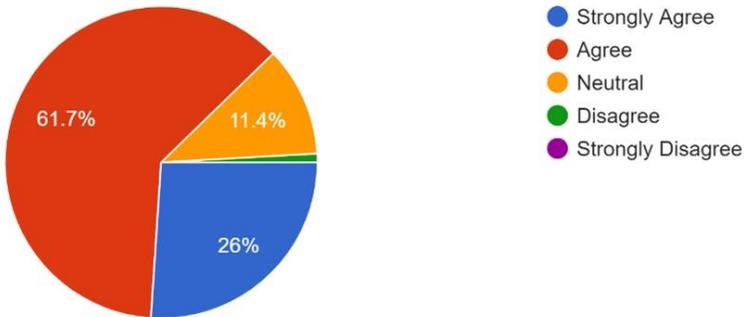
10. The evaluation process is fair and unbiased.



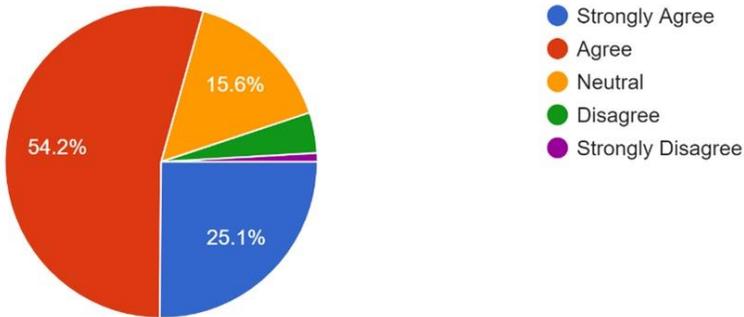
11. Regular and timely feedback is given on our performance.



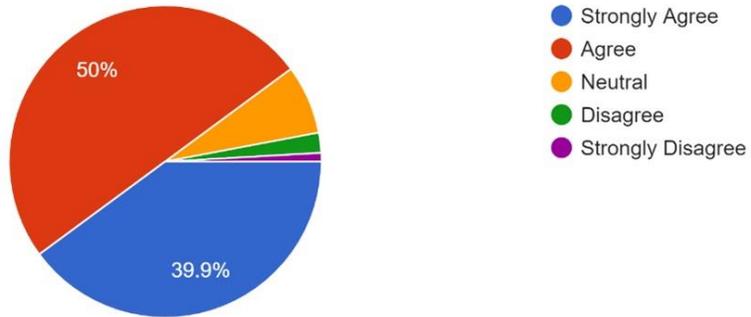
12. Periodical assessments are conducted as per schedule.



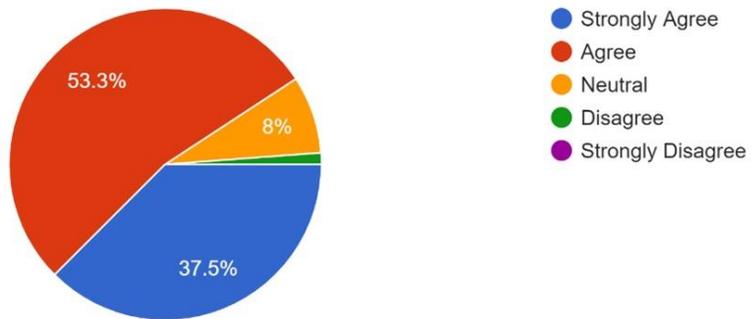
13. The prescribed books/reading materials are available in the library/seminar.



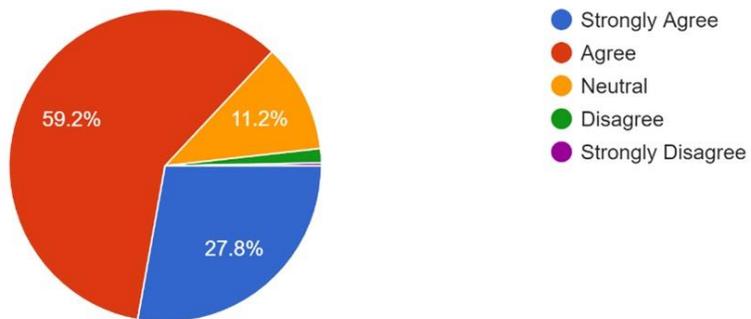
14. Reading room and common room are available in the College.



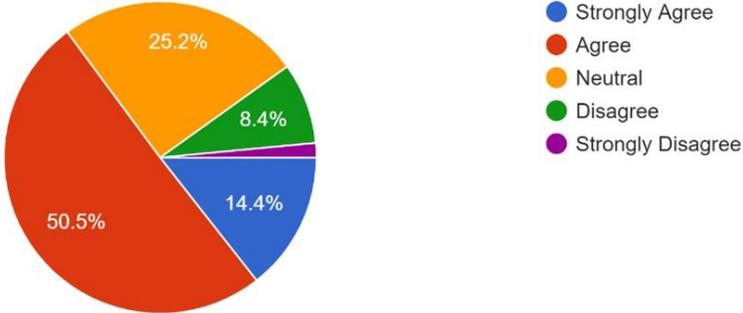
15. Available reading space in library is satisfactory.



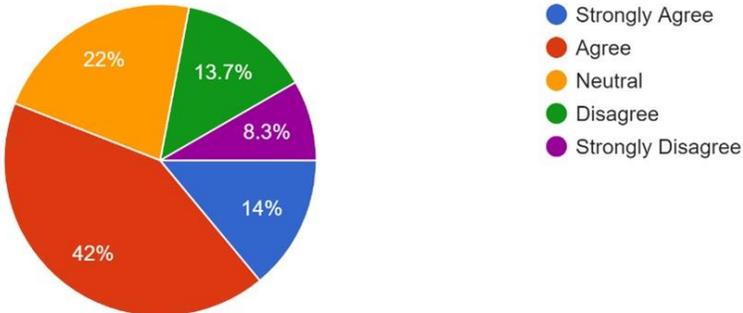
16. The library staff are cooperative and helpful.



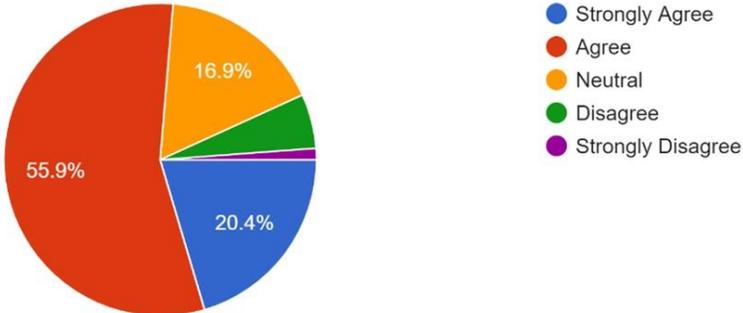
17. Photocopying facility in the library is available and satisfactory.



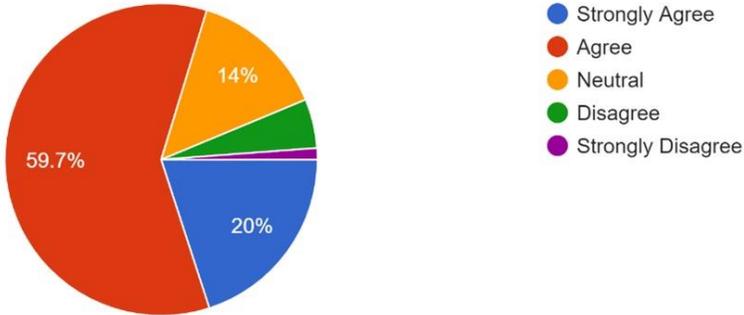
18. Internet facilities are available on the campus.



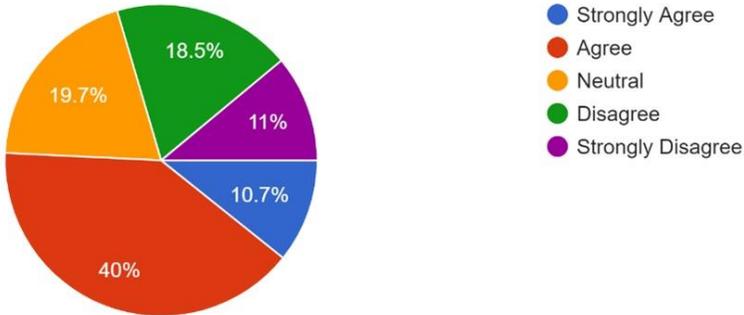
19. The office staff of the college are helpful.



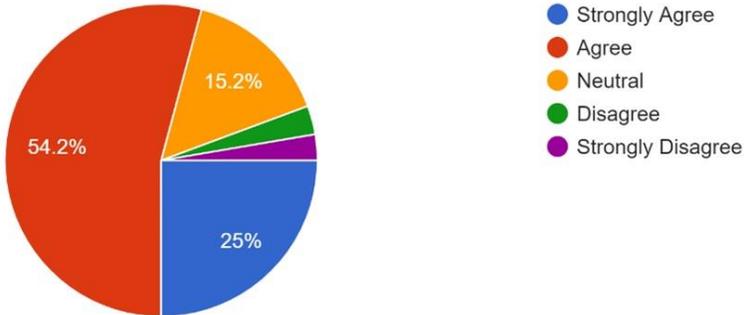
20. Results and attendance records are displayed on time.



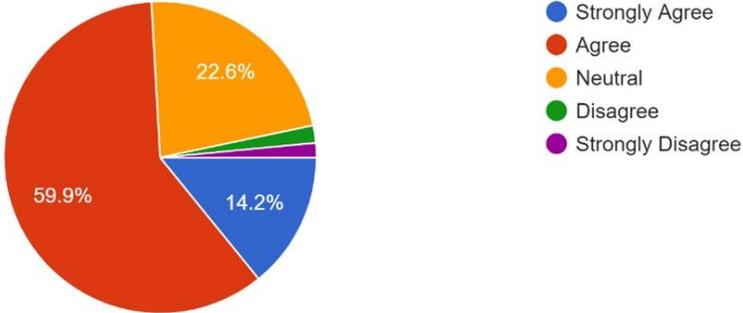
21. Toilets/washrooms are hygienic and properly maintained.



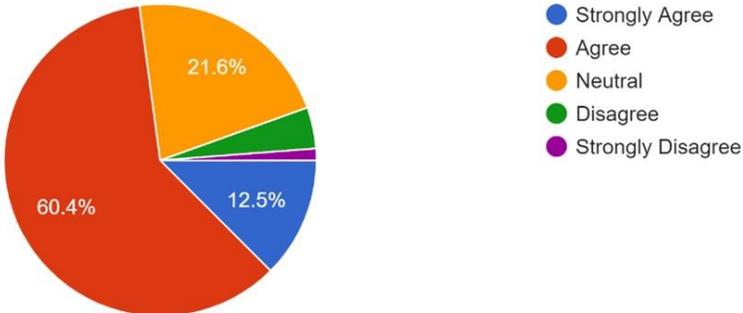
22. Clean drinking water is available on the campus.



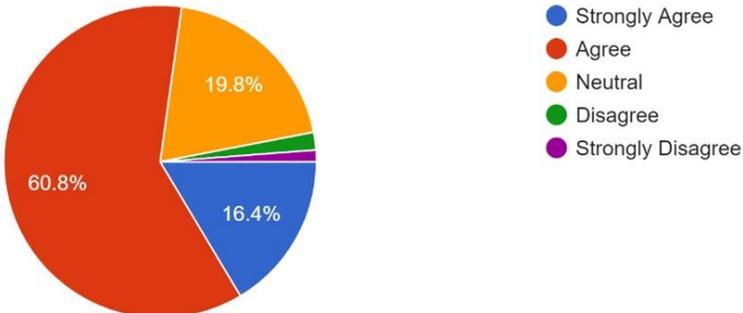
23. Grievances/problems are redressed/solved well in time.



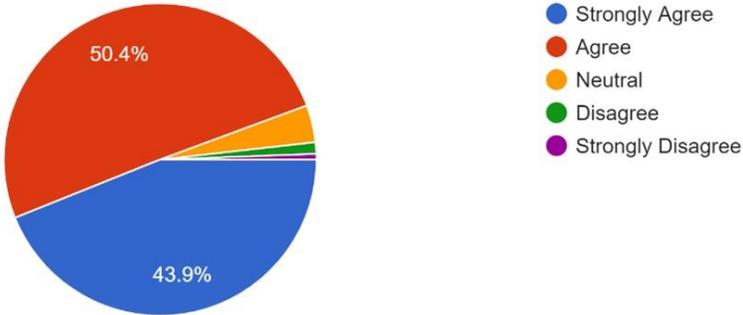
24. The functioning of the placement cell(s) in the college is satisfactory.



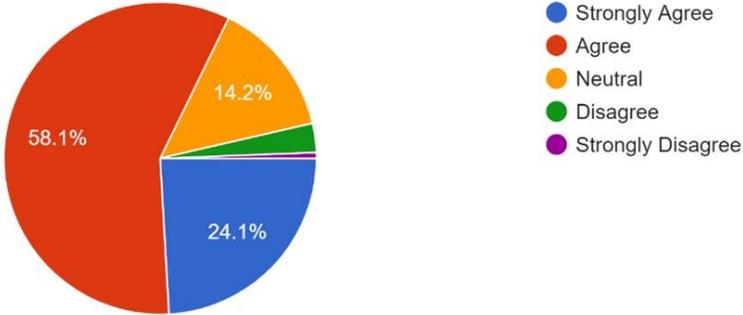
25. Equipment in the lab(s) are in working condition.



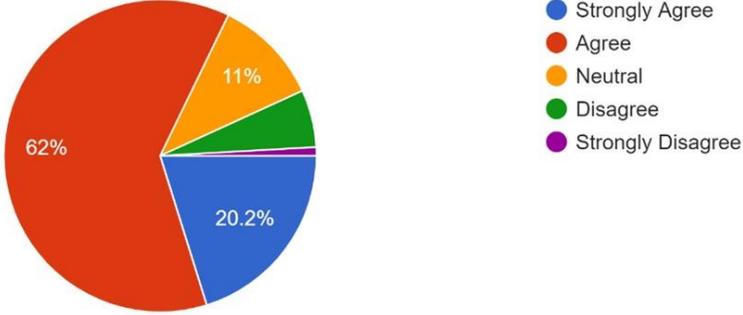
26. The campus is green and eco friendly.



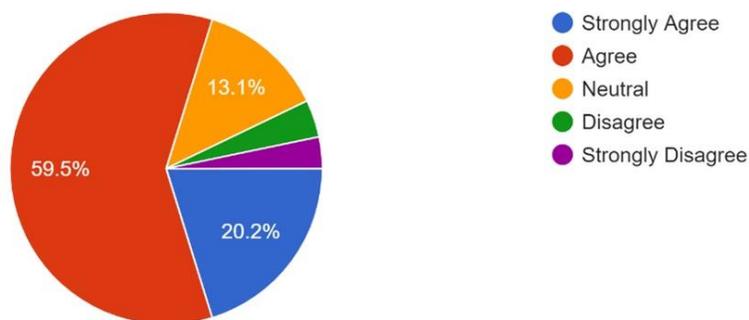
27. The buildings/classrooms are accessible to differently abled persons.



28. The classrooms are clean and well maintained.



29. The campus has adequate power supply.



### ***B. Feedback from Teachers:***

Feedback on various aspects of curriculum is sought from 83 faculty members of Nowgong College. The aspects such as provision of adequate time and resources for framing syllabus, coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, involvement of the field experts while designing the syllabus, focus on necessary technical/ teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. As teachers play a pivotal role in designing and implementing the curriculum, the inputs received from their feedback was taken into consideration for further necessary action wherever applicable. As the data shows, around 97.4% (agree and strongly) teachers pointed that the syllabus is suitable for the course, and 86.11% reports that syllabus is need based. Moreover, 94.4% teachers reports that the aims and objectives of the syllabi are well defined and clear to teachers and students. around 93% teachers agreed that the course content is followed by corresponding reference materials, and 73% reports that the sufficient no. of prescribed books are available in the library. 89% teachers reports that the course/syllabus has good balance between theory and application, whereas 86% points that the course/programme of studies carries sufficient number of optional papers. teachers have the freedom to adopt new techniques/strategies of teaching and evaluation as reports by 94% teachers. As reports by 91.7% teachers, the administration of the college is teacher friendly. the college provides adequate and smooth support for projects and research facilities as highlighted by 94% teachers. The provision for professional development is non-discriminatory and fair as reports by 89.7% teachers.

### **Feedback analysis report**

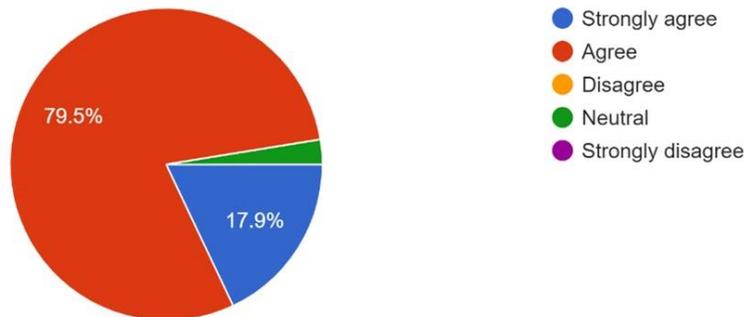
- The analysis of the teachers' feedback reflects the adequacy and availability of teaching-learning facilities.
- The feedback from the teachers revealed the validity and adequacy of the syllabus. Also, it

is quite helpful in reframing the course content according to the societal needs.

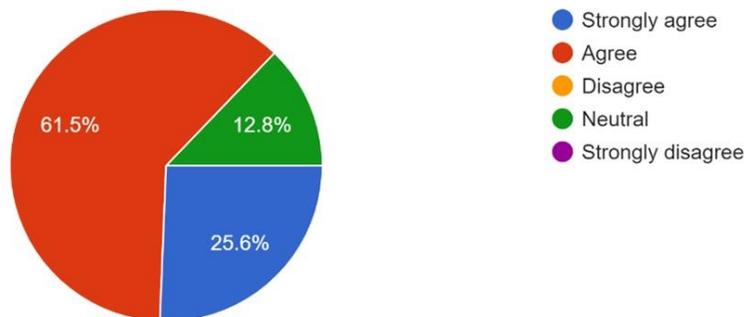
- Various suggestions related to the modifications in the curricular content are noted for further necessary action.

## **Teachers Feedback Analysis**

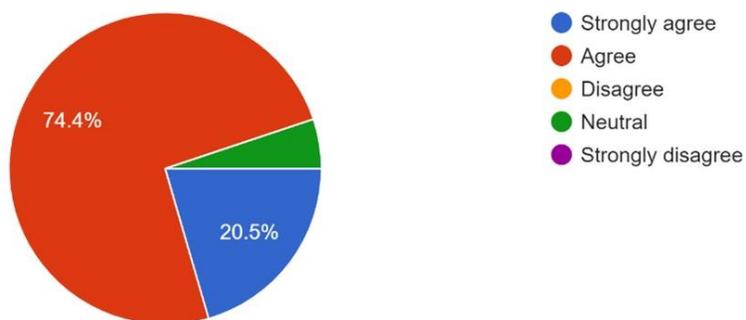
1. Syllabus is suitable to the course.



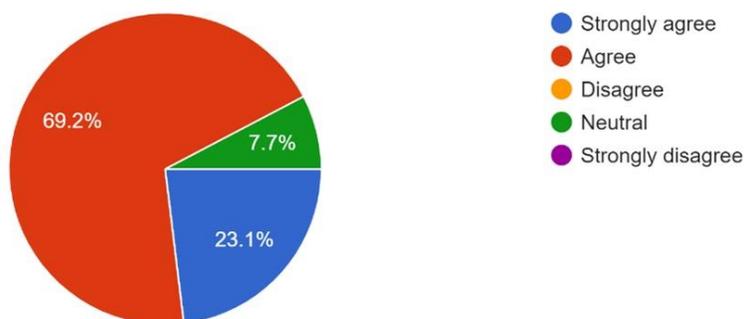
2. Syllabus is need based.



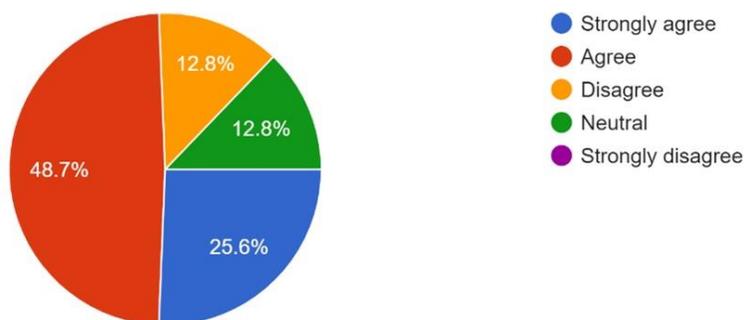
3. Aims and objectives of the syllabi are well defined and clear to teachers and students



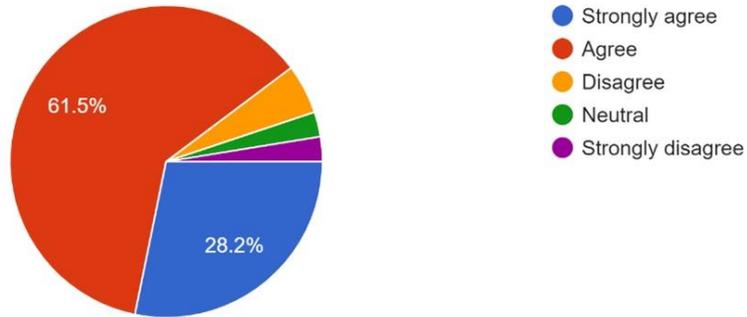
4. Course content is followed by corresponding reference materials.



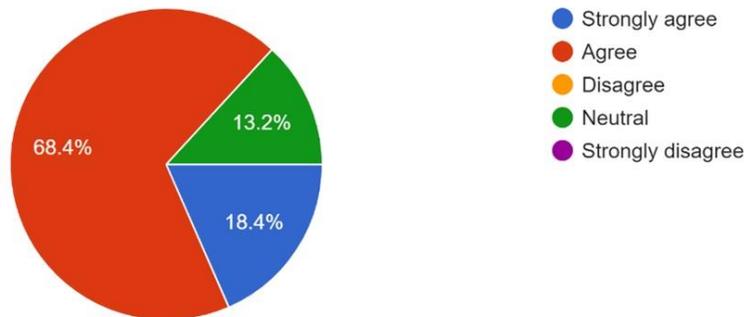
5. Sufficient no. of prescribed books are available in the Library.



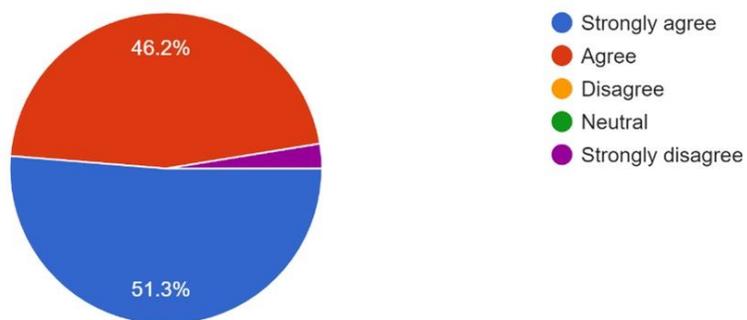
6. The course/syllabus has good balance between theory and application.



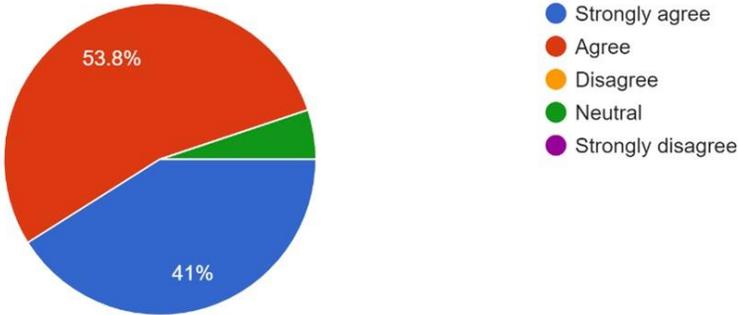
7. The course/programme of studies carries sufficient number of optional papers.



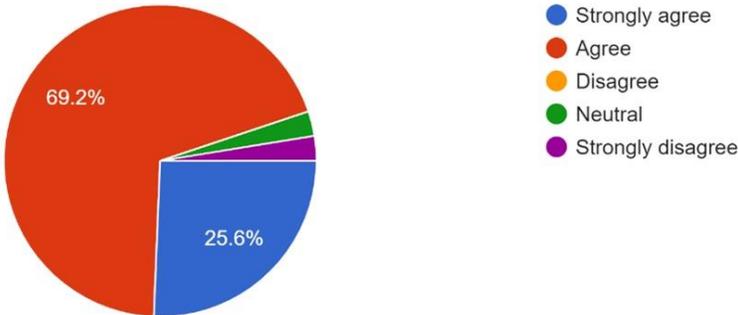
8. Tests and examinations are conducted well in time with proper coverage of all units in the syllabus.



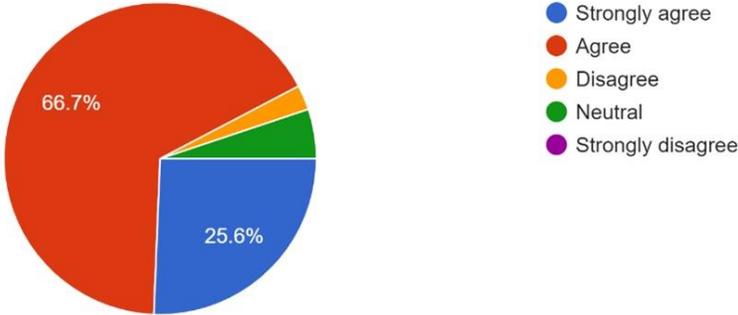
9. I have the freedom to adopt new techniques/strategies of teaching and evaluation such as seminar presentations, group discussions and learners' participations.



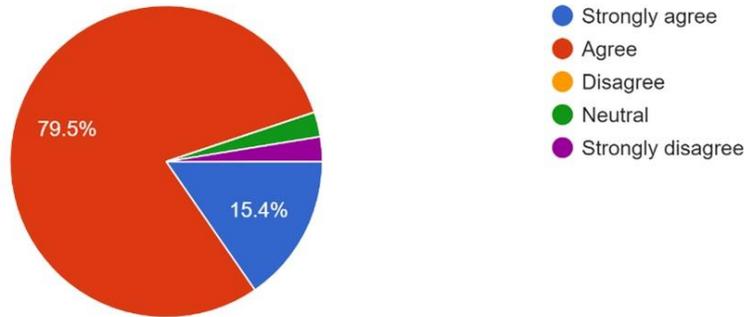
10. The environment in the college is conducive to teaching and research.



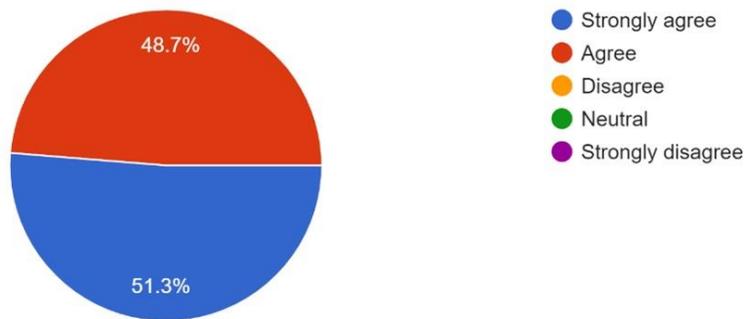
11. The administration is teacher friendly



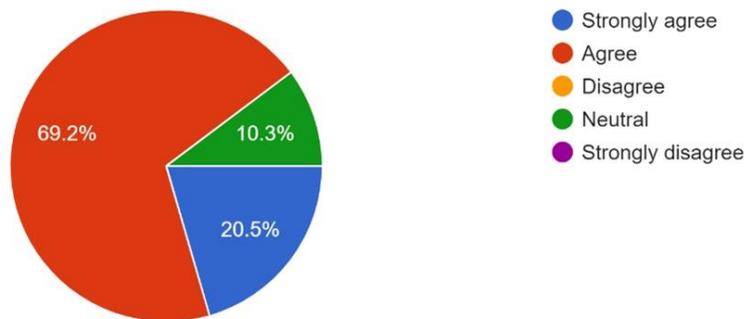
12. The college provides adequate and smooth support for projects and research facilities.



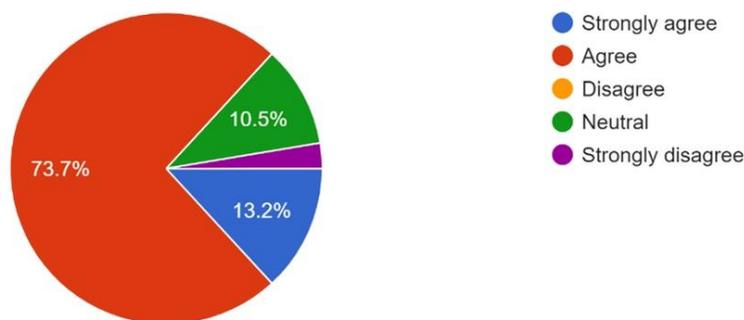
13. Infrastructural facilities, such as teacher's rooms, class rooms, reading rooms, canteen and toilets are available in the College.



14. Provisions for professional development are non-discriminatory and fair.



## 15. Support from the Non-Teaching Staff



### *C. Feedback from Parents:*

Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 205 parents about the curriculum and the institution for the year 2020-2021. Around 92% parents reports that the infrastructure of the college is good enough for learning. the security arrangements and safety measures of the college is adequate as reports by 86% parents. Moreover, 88% parents agreed that the learning experience of their son/daughter in the college is satisfactory. 91.3% parents agreed that the academic skills and knowledge of the college faculty is adequate. the resources provided to students by the college is sufficient by highlights by 89% parents, whereas 77% parents agreed that the library and sports facility of the college is good. The counselling and mentoring of the college are satisfactory as reported by 86% parents. as reported by 89% parents, the fests, events and extra-curricular activities arranged by the college is sufficient for students. the placements and internship opportunities provided by the college adequate as highlights by 75.8% parents.

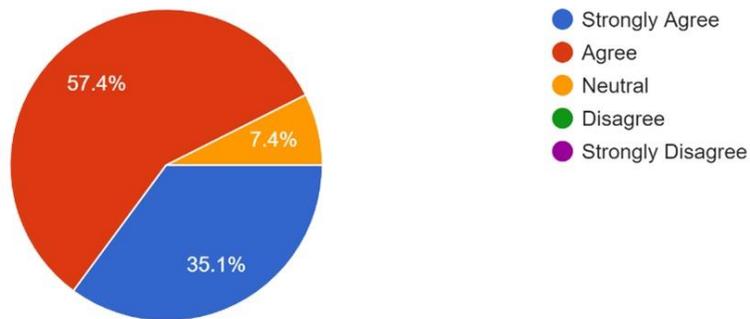
### **Feedback analysis report**

- The feedback analysis reports that from the parents clearly depicts their satisfaction towards the curricular and non-curricular activities rendered by the College.
- From the analysis it is evident that the parents believe that their wards develop good soft skills and ethical values during their course of study.

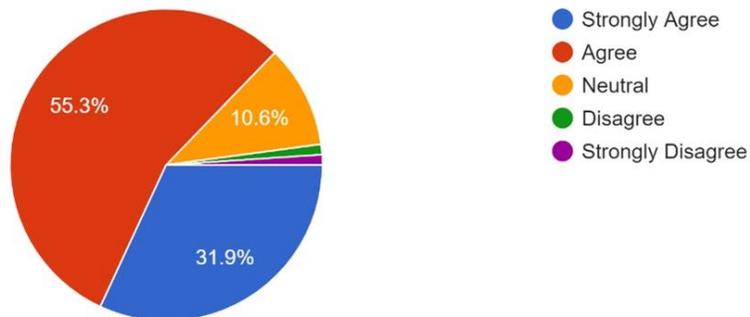
- It is observed that they have expressed that their expectations towards the institution have been fulfilled especially from the employability point of view.

### **Parents Feedback Analysis**

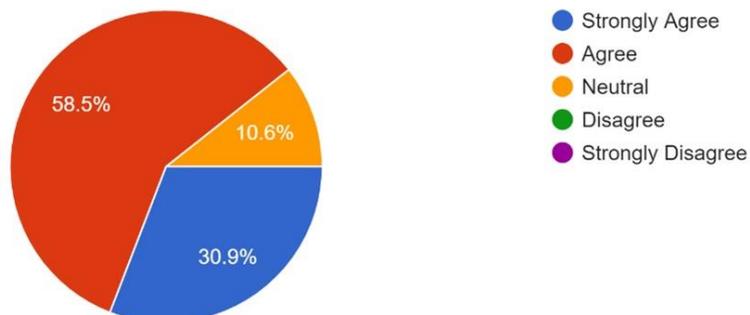
1. How would you rate the infrastructure of the college?



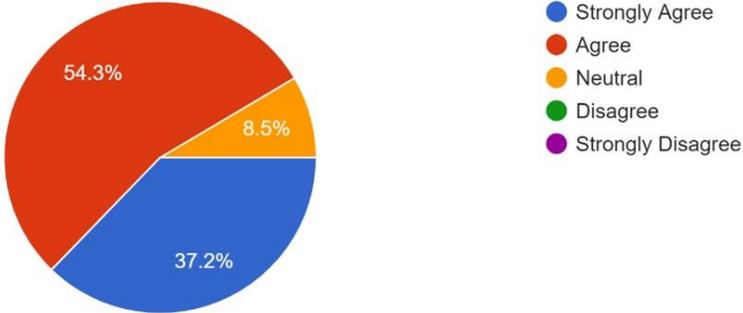
2. What is your assessment of the security arrangements and safety measures in the college?



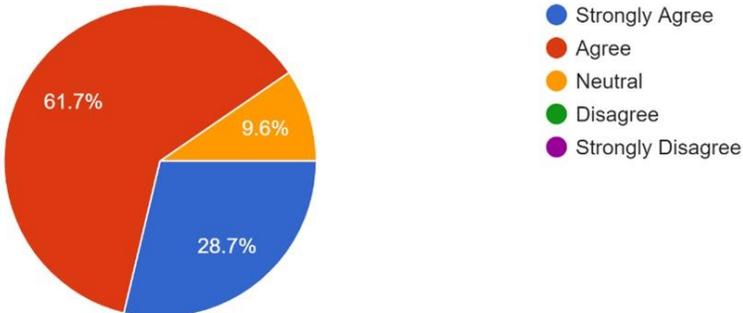
3. How do you rate the learning experience of your son/ daughter in the college?



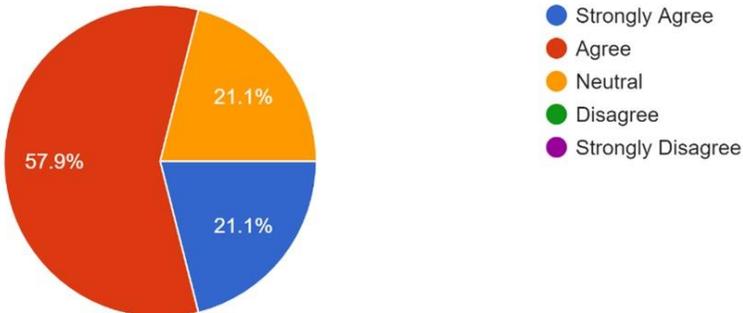
4. What is your comment on the academic skills and knowledge of the college faculty?



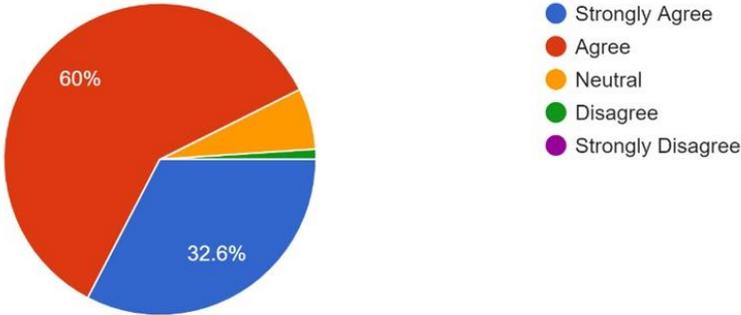
5. How would you rate the resources provided to students by the college?



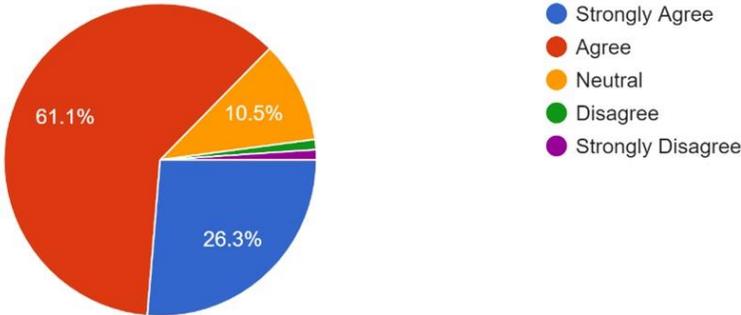
6. How would you judge the library and sports facility?



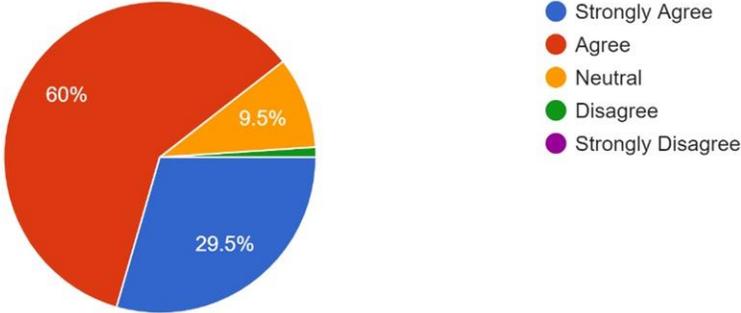
7. How would you describe the social environment in terms of diversity and inclusiveness of the college?



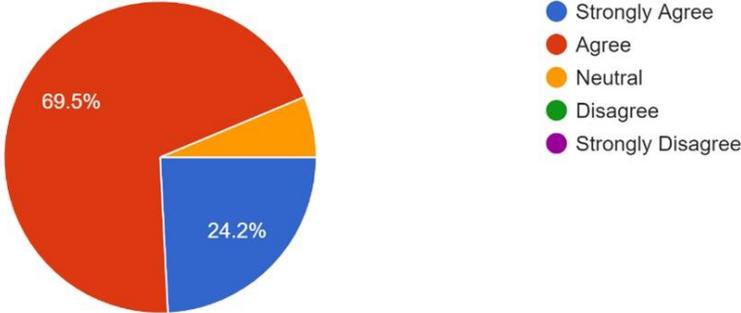
8. What is your opinion about the counselors and mentors that the college provides?



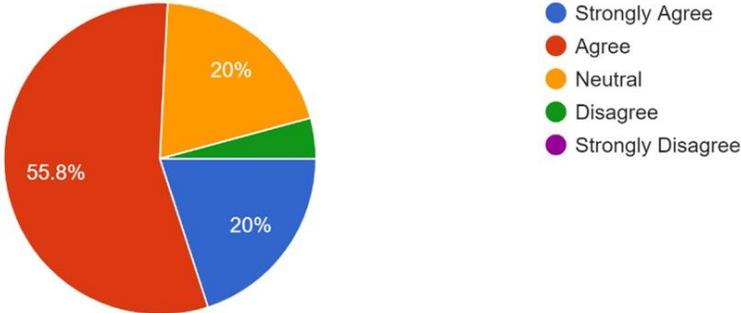
9. What would you say about the fests, events, and extra-curricular activities arranged by the college?



10. What is your opinion on the transparency in student support and outcome



11. What is your assessment about the placements, internship opportunities provided by the college?



#### ***D. Feedback from Alumni:***

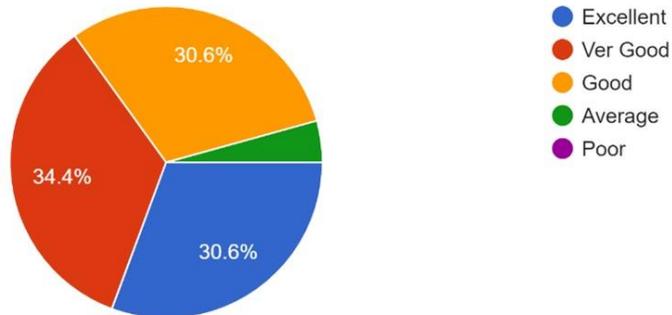
The contribution of alumni to the activities of the college is substantial especially in the development of the curriculum, infrastructure and beautification etc. Nearly 350 alumni were given their feedback for the academic year 2020-2021. The feedback from the alumni reveals that 100% of them feel proud to be a part of the institution and are willing to contribute to the development of the institution. The Alumni Association/Network of old friends is very good as reported by 34.4% respondents. 36.8% alumni highlight that the admission procedure of the college is very good, whereas 23.7% opted excellent in the fee structure of the college. In addition, 50% and 58.1% respondents points that the college ambience and environment, and faculty of the college are excellent, respectively. 47.3% respondents reports that the teaching, learning and evaluation process of the college is excellent. the course of study and its relevance to the real-life application is very good as reported by 41.4% respondents. 44.6% respondents agreed that the courses studied in the college is excellent. the infrastructure and laboratory facilities of the college is excellent as highlighted by 32.2% respondents. 34.9% respondents reported that the library resources of the college are excellent. industry visits, training and placement facility of the college is good as pointed by 30.3% respondents. 49.5% respondents opted the overall rating of the college 'excellent'.

#### **Feedback analysis report:**

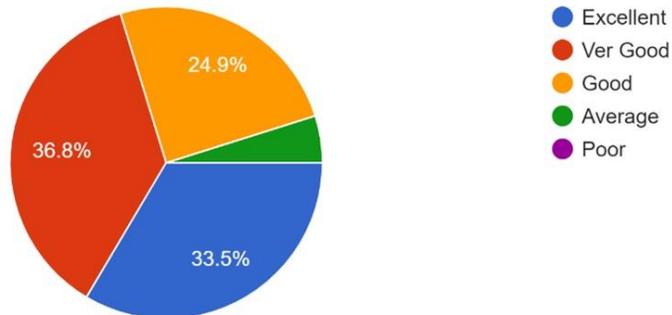
- The alumni feedback analysis report reveals that majorities (100%) of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enroll in this institution.
- All of them were highly satisfied to the point that they receive regular updates via various SMS/ Mails/ calls/ Facebook etc.
- The alumni appreciated the academic initiatives taken by the college to restructure and update the curriculum as per the current needs.

## Alumni Feedback Analysis

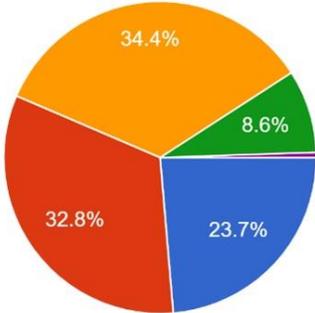
### 1. Alumni Association/Network of old Friends



### 2. Admission Procedure

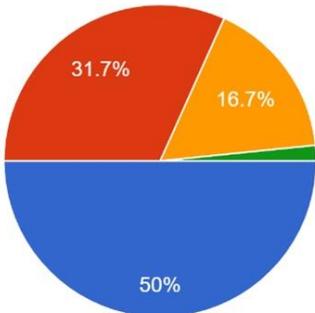


3. Fee Structure



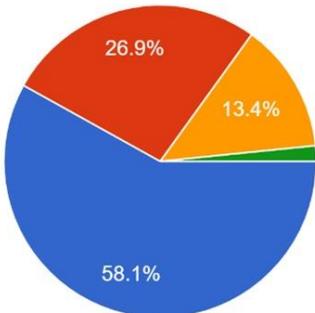
- Excellent
- Ver Good
- Good
- Average
- Poor

4. College ambience & Environment



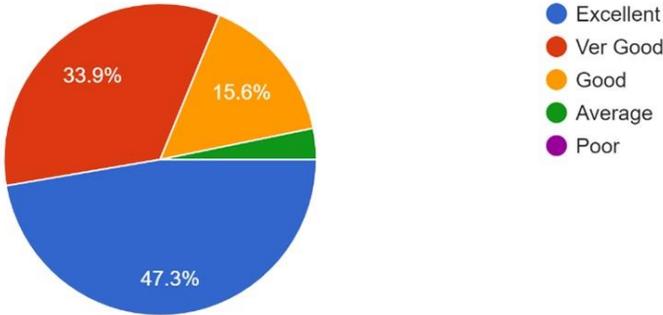
- Excellent
- Ver Good
- Good
- Average
- Poor

5. Faculty

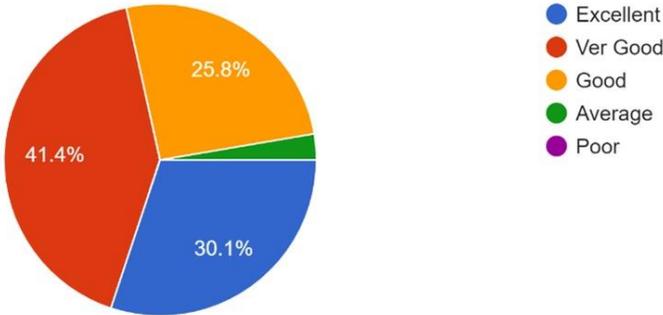


- Excellent
- Ver Good
- Good
- Average
- Poor

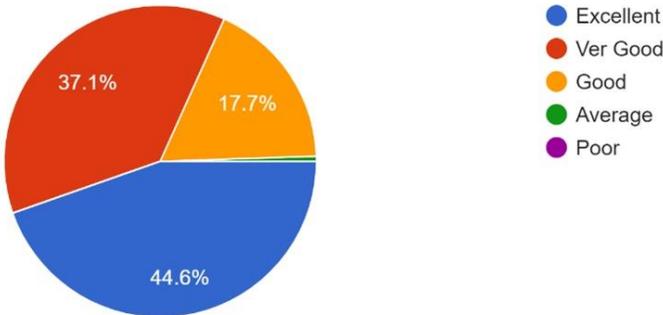
6. How do you rate the learning experience in terms of teaching, learning and evaluation?



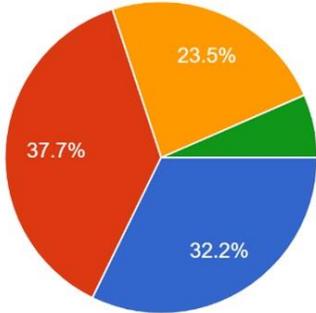
7. Course of study and its relevance to the real life application



8. How do you rate the courses that you have studied

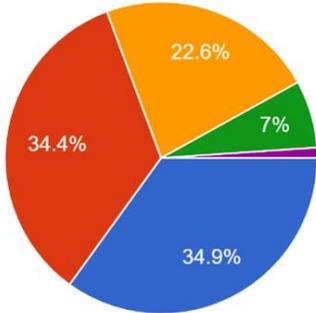


9. Infrastructure & Laboratory facilities



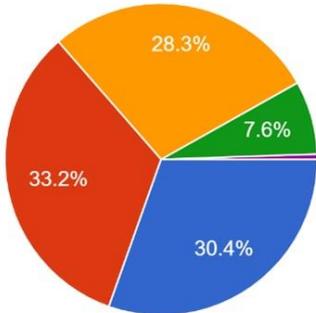
- Excellent
- Ver Good
- Good
- Average
- Poor

10. Library resources



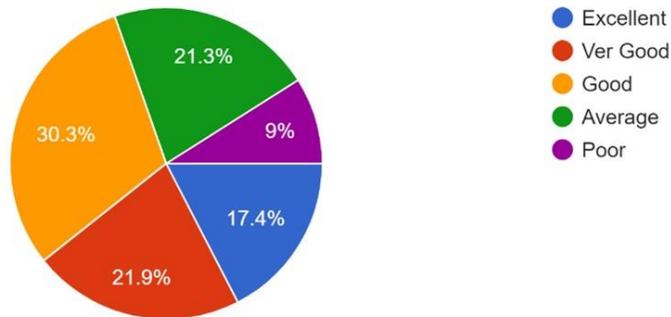
- Excellent
- Ver Good
- Good
- Average
- Poor

11. Quality of support material

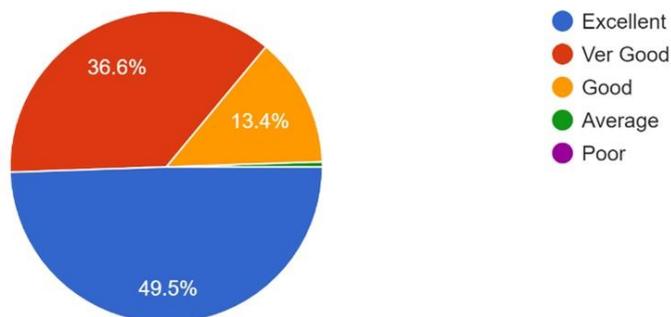


- Excellent
- Ver Good
- Good
- Average
- Poor

## 12. Industry visits, Training & Placement



## 13. Overall Rating of the College



### ***E. Feedback from Employer:***

Employers' feedback is obtained from 35 recruiting agencies/ special or general schools/colleges/ corporates with the help of structured questionnaire. Their feedback is sought on the following areas: Employee's acquaintance with communication skills/technical/ teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co- workers/working as part of team/innovativeness etc. It was found from their feedback that 100% of the employers strongly agreed that the candidates from our institution who are employed in their organization have good employability skills required for

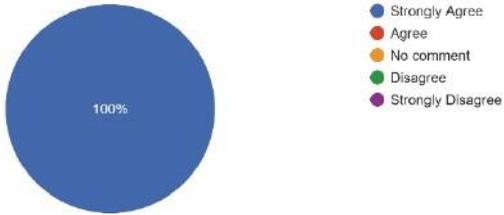
them. It was noted that 100% of the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques. 100 % of them agreed that the candidates from our institution maintain a cordial relationship with subordinates and higher officials.

### **Feedback analysis report**

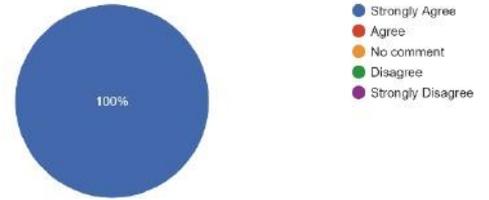
- They highlighted the importance to improve upon the domain knowledge to meet the emerging societal needs.

# Employers Feedback Analysis

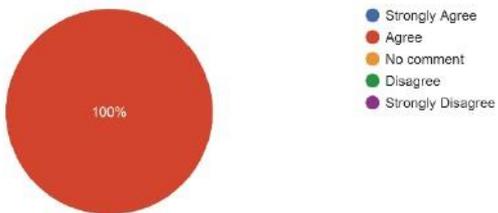
1. General communication skills



2. Working as part of a team



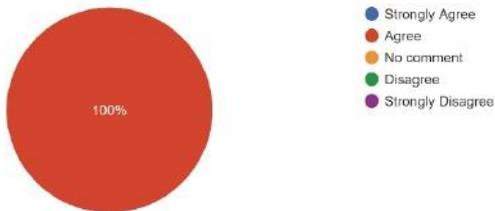
3. Innovativeness and creativity in response to workplace challenges



4. Their planning, organization, manage and leadership qualities



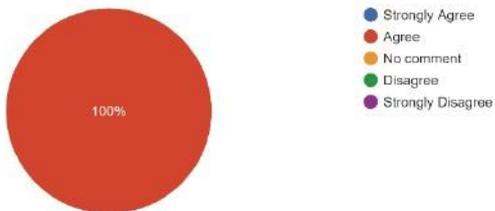
5. Open to new ideas and learning new techniques



6. Using technology and workplace equipment



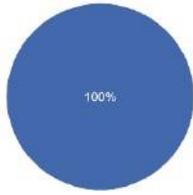
7. Ability to contribute to the goal of the organization



8. Relationship with seniors/peers/subordinates

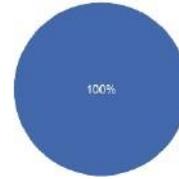


9. Involvement in social activities



- Strongly Agree
- Agree
- No comment
- Disagree
- Strongly Disagree

10. Ability to take up extra responsibility



- Strongly Agree
- Agree
- No comment
- Disagree
- Strongly Disagree

